

Kauffman 1999-0771A

IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

**Patent Application**

Inventor(s)	David E. Kauffman Anna Olecka Qing Liu	Case Name	Kauffman 1999- 0771 <del>X</del> <i>CONT</i>
Title	Apparatus for Tracking Connection of Service Provider Customers via Customer Use Patterns		

COMMISSIONER FOR PATENTS  
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SIR:

PRELIMINARY AMENDMENT

Please amend the above-identified application as follows: